



*"Central Queensland's Rural  
Veterinary Professionals"*

Phone: 07 4982 2552

### **Maraboon Rural Vet Services Account Terms and Conditions**

Services completed by the Maraboon Rural Veterinary Services (MRVS) must be paid in full on the day of service. Our vets have an obligation to have their billing completed within 24 hours of service and your invoices will be sent to you within 7 days. Clients will then have 5 days to make payment (unless approved for a 7 or 30 day account)

Clients may apply for a 7-day account, which must be approved by Management prior to service. These accounts may take up to 7 business days to be approved. Invoices with a 7-day account must be paid in full within 7 days from the date of invoice. If accounts are not paid by this date, clients will be charged a 10% late fee for every 7 days that the account is overdue. If clients fail to pay their invoice by the due date on two occasions, the 7-day account privileges will be revoked immediately. In this case, future services will only be provided if the debt is paid and payment is made in full on the day of service.

Clients with a large number of animals, may be apply for a 30-day account. These accounts must be approved by Management prior to service and may take up to 7 business days to be approved. If the account is not paid within the 30-day term, there will be a \$10 late fee charged to the client for every 7 days that the invoice is overdue. If clients fail to pay their invoice by the due date on two occasions, the 30-day account privileges will be revoked immediately. In this case, future services will only be provided if the debt is paid and payment is made in full on the day of service.

If any account is still overdue after multiple attempts by the Manager to collect payment, the client will be sent for Debt Collections and all of the associated costs with this will be charged to the client, in addition to the services and fees already due.

If a client fails to pay their account MRVS reserves the right to refuse any future services.

All services/Goods supplied by MRVS are subject to the laws of the relevant state and MRVS takes no responsibility for changes in the law which affect the services/Goods supplied.

### **Equine Reproduction Accounts**

All mares in for breeding are required to pay a deposit before they are admitted.

1. AI (Fresh, Frozen or Chilled) reproduction bookings require a deposit of \$500
2. Embryo Transfer reproduction bookings require a deposit of \$2000
3. Stallions require a deposit of \$5000

*Dr Angela Sutherland DVM & Associates*

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All equine breeding charges are invoiced by the vet (including agistment) on a week to week basis and will be emailed to the clients. If clients fail to pay their weekly invoices according their specific payment terms, breeding services will be halted until payments are up to date. Clients who continue to fall behind in services (more than twice) will have their reproduction bookings cancelled.

### Privacy Act

- A. Clients applying for a 30-Day account agree for MRVS to obtain personal credit information from references provided in the application form.
- B. Clients agree that MRVS may exchange information about the Client with those credit providers named in the application for an Account.
  - To assess an application by the Customer
  - To assess the creditworthiness of a Client
- C. Client agrees that Personal Data provided may be used and retained by MRVS for the following purposes:
  - Analysing, verifying and/or checking Client's credit, payment and/or status concerning the provision of services and/or Goods; or
  - Enabling the daily operation of Client's account and/or the collection of amounts outstanding in Client's account concerning the services and/or goods provided.
- D. Other purposes as shall be agreed between client and MRVS or required by law from time to time:

### Client Signatory:

I acknowledge that I have read, understood and agree to all of the above Terms and Conditions:

Business Name: \_\_\_\_\_

Client Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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